Warranty Information

Warranty Information

The warranties herein set forth are in lieu of all other warranties expressed or implied and shall not apply to any accessory not part of the product. At King Electrical Mfg. Company's discretion, we will provide replacement parts or replace the unit, without charge to the original owner, any product found to be defective or malfunctioning within the warranty period. Products repaired or replaced under this Warranty will be covered for the remainder of the original warranty period in effect at the time of repair or replacement, and no such repair or replacement shall extend, renew, or restart the original warranty term.

In Case of Product Failure: Contact King Electrical Mfg. at 800-603-5464. The owner will be required to provide, within the designated warranty period, the following information: model number, date of purchase, and a complete description of the problem encountered with product. Upon receipt of the aforementioned, the company will reply to the owner within a period not to exceed fifteen (15) working days, and will provide the action to be taken by owner. The customer shall be responsible for all costs incurred in the removal or reinstallation of products, including, but not limited to labor costs, and shipping costs incurred to return products to King Manufacturing. At their discretion, King Manufacturing will decide to either repair or replace the product, with no charge to the owner, with return freight paid by King.

Heaters Warranty Period

One Year: E-Series Flippable-Duct Heater, HSB & HLB Hot Water Baseboards, KCB, KDIA & KDBA Draft Barriers, LB & SB Draft Barriers, OK-Series Radiant Heaters, 120V Portable Fan Heaters, 240V Portable Shop/Garage Heaters, 120V Portable Baseboards, Thermostats and Controls, TVR Mount.

Two Year: EFW-MW Series, EKB Garage Heater, KT-MW Kickspace, MKT Series, W Series, WSC Series, H-Series Hydronic Fan Heaters, PKB Portable Unit Heaters.

Three Year: CK & CKL Plenum heaters, KLA & KLI Cabinet Heaters, KAWH-Series Heaters, KBS Stainless Unit Heaters, KBU Plenum Heaters, PAW-SS Stainless Steel Heaters, PCK Portable Heaters, WHF Series, WHF-HM High Mount Heater, WHFC Ceiling Heater, PAW-SS Stainless Steel Heater, GH and SKB Unit Heaters, RK Series SmartWave Heaters. (1-Year Limited Warranty on carbon lamps)

Five Year: DAW-Series, KB Unit Heaters, KBP-Series, KCA, KCC & KCF Cabinet Heaters, KCV Cove Heaters, LPWV Vandal Resistant Heaters, MAU Makeup Air Units, MMAU Make up Air Units, KDS-Series Ceiling Heaters, KF & KFS Electric Furnaces, KFUH Unit Heaters, LPW-Series LPWA-Series, LPWC-Series, PAW-Series, PX-Series, SL-Series, U & U-SS Series Pump House Heaters.

Seven Year: K Series Baseboards.

Twelve Year: CB Ceramic Series Baseboards.

Heating Cable Warranty Period:

One Year: CWP & CWR, Thermostats and Controls.

Two Year: SR & SRP.

Ten Year: TC &TCM, SC & SCM.

High Velocity Fan Warranty Period:

One Year: WFO Wall Fans, PFO Pedestal Fans.

Warranty Terms: This warranty requires the owner or his agent install the equipment in accordance with the National Electrical Code, any other applicable heating or electrical codes and the manufacturer's installation instructions. It further requires that reasonable and necessary maintenance be performed on the unit. Failure of proper maintenance by owner will void the warranty in its entirety. The company is not liable for any actions it deems to be abuse or misuse of the product. The Company shall not be liable for consequential damages arising with respect to the product, whether based upon negligence, tort, strict liability or contract. No other written or oral warranty applies, nor any warranties by Representatives, Dealers, Employees of King or any other person. King Manufacturing can be contacted by phone at 800-603-5464, fax 206-763-7738 or website www.king-electric.com. The company's minimum liability shall not in any case exceed the purchase price for the product claimed to be defective. Any disputed resolution or the provisions of any claim against the company King Electrical Manufacturing related to the products in question must be brought in King County of Washington state.

Technical Support: 206-762-0400 extension 2