LEDSION LIGHTING Product Warranty Card

Terms and Conditions of LEDSION Warranty Policy

1. Outdoor and Indoor Commercial & Industrial lights,exit signs,Emergency Batteries.

LEDSION warrants that our Outdoor and Indoor Commercial & Industrial lights,exit signs and Emergency batteries will be free from defects in materials and workmanship for a period of five (5) years* from the date of purchase. Products demonstrated to be defective within the warranty period will be repaired or replaced at LEDSION'S discretion, provided the products are installed and operated in accordance with manufacturer's recommendations. Proper fusing, surge protection, and/or lighting protection, grounding, where applicable, must be used to protect the products in indoor and outdoor applications for the warranty to be valid. All products must be properly grounded to an earth-based grounding point that meets or exceeds all national and local electrical code requirements. Operating temperatures must not exceed manufacturer listed specifications for each product.

*Five (5) Years limited warranty is based on the duration of Max 8 hours per day.

Repaired and or replaced Products are warranted for the remainder of the failed Products original warranty period; (Warranty does not renew)

2. LEDSION Solar Fixtures

LEDSION warrants that our Solar Fixtures will be free from defects in materials and workmanship for a period of Two (2) Year* from the date of purchase. Products demonstrated to be defective within the warranty period will be repaired or replaced at LEDSION's discretion, provided the products are installed and operated in accordance with manufacturer's recommendations. Proper fusing, surge protection, and/or lighting protection, where applicable, must be used to protect the products in indoor and outdoor applications for the warranty to be valid. All products must be properly grounded to an earth-based grounding point that meets or exceeds all national and local electrical code requirements. Operating temperatures must not exceed manufacturer listed specifications for each product.

*Two (2) year limited warranty is based on the duration of 10 hours per day.

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LEDSION LIGHTING will not be liable for:

- Problems from external causes such as accident, abuse, misuse,mishandling, negligence, lightning, fire, water damage, theft, vandalism, riot, explosion, natural disaster, or other external causes unrelated to product performance.
- Products for which LEDSION has not received full payment.
- Labor cost, lift rental or any other expenses associated with installation or removal of Product.
- Conditions demonstrating misuse, faulty installation, misapplication, extreme environmental conditions beyond those defined in the product specification, under/over voltage situations, voltage spikes, lack of compliance with applicable instructions, improper or inadequate maintenance, negligence, accident, or tampering. Note driver ratings for limits on operating temperatures.
- Situations in which LEDSION products are replaced with those from other vendors.
- Products not manufactured by LEDSION: this may include accessories, sensors, batteries, wiring, existing fixtures and/or additional controls.
- Costs for installations of new and warranty products.
- Loss of profits.
- Damaged products in shipping reported 4 days or more after the delivery date.

Dimming equipment, applications, installation, and conditions of use are many, varied, and beyond the control of LEDSION, and therefore LEDSION does not represent or warranty the suitability of an LED lighting device for use with any particular dimmer.

Warranty Procedure:

For warranty claims, please contact LEDSION for an RMA Form to request replacements, repairs, The “defective” products must be returned to LEDSION for inspection and failure analysis before replacements, repairs, or credit are issued. After determining whether the “defective” products qualify for replacements, repairs, or credit, solely at LEDSION’S discretion, replacements, repairs, or credit may be issued at that time. The customer is responsible for the freight cost of all materials that are sent back to LEDSION. which may cover the replacement products’ shipping cost at its discretion.

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For warranty claims regarding damages that occur during shipping and / or transit, detailed damages must be noted with the carrier upon delivery and reported to LEDSION within 72 hours of the delivery with pictures of the damaged pallet(s), boxes, and individual product damages. Proof of damages with the carrier and all pictures mentioned above are required for claims to be considered.

This limited warranty may not be transferred by original end-user purchaser except in connection with the sale of the installation site in which the Product was originally installed. This limited warranty is void if the Product is installed from the original installation site and moved to new instillation site.

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