5 Year Limited Warranty

What does the limited warranty cover?
This Limited Warranty only provides coverage for the LED products listed below. Nora Lighting warrants that the luminaire housing, mounting hardware, optics, driver, trim, power supply, and integrated LED lamps, are free from defects in materials and workmanship in normal use, except as otherwise provided in this Limited Warranty.

How long does the limited warranty coverage last?
LED products listed in this warranty are covered for five (5) years from the date of purchase from Nora Lighting.

What will Nora Lighting do?
Nora Lighting will at its option, repair or replace any warranted product returned that is determined to be defective. Testing and evaluation can take approximately 1-2 weeks based on quantity.

What does this warranty NOT cover?
This Limited Warranty does not cover damage or failure of any component due to misuse, abuse, acts of nature, accidents, improper installation, or improper operation, alteration, modification, power surges, overheating due to external conditions, or any other damage to the product. This Limited Warranty does not cover labor costs including costs of installation, or removal of covered products.

How to get service?
If you believe a product is defective, contact a customer service representative by calling 800-686-6672 or sending an email to warranty@noralighting.com. A customer service representative will instruct you how to return the product, freight prepaid, to Nora Lighting. You must pay all shipping and handling charges incurred in connection with any warranty claim. You are responsible to provide a copy of the original purchase receipt or purchase order.

What are the limited warranty limitations and limitations of liability?
There are no other express warranties. ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. NORA LIGHTING SHALL NOT BE LIABLE FOR ANY LOSS OF USE, LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

How does state law apply?
This limited warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

LED PRODUCTS COVERED BY THIS LIMITED WARRANTY:
Pendants/Cylinders: NRLM; NYLD2; NYLI; NYLM; NYUD
Downlights: Apollo (NAP, NHAP, NHAPIC); Cobalt (NLCB2, NLCBC, NLCBC2, NLCBS); FLIN (NEFLINTW, NFLIN, NFLINA); Iolite (NIO, NIOC, NIR); iPOINT (NIOP); Onyx (NOXAC, NOXLV, NOXTW); M1 (NM1); M2 (NM2); M4 (NM4); M-Curve (NMC); M-Wave (NMW); Pearl (NPR, NPRLV); Quartz (NQZ2); Sloped (NLRS); Theia (NLTH)
Surface: Dipper (NTEC); SURF (NLOS); ELO (NELO, NELOCAC); Opal (NLOPAC); SLIM (NSLIM); wELO (NWELO)
Linear/Under Cabinet: L-Line (NLIN, NLINSW, NLUD, NRLIN, NWLIN); Bravo FROST (NUD-68, NUDTW-98); Josh (NMP, NMP2); LEDUR (NUDA, NUD-88, NUDTW-88); Lightbar (NULB120); NULS (NULS-LED); Strip Light (NLSTR); Tape Light (NUTP13, NUTP14, NUTP15); Wraparound (NLWPSW)
MLS: Iolite (NMIOT); NMRTLGPD
Track: Aiden (NTE-842, NTE-845, NTE-850); Dipper (NTE-8803); Jason (NTE-854, NTE-855, NTE-856); MAC (NTE-870, NTE-875); MAX (NTE-864, NTE-865, NTE-866); MAY (NTE-860); T-Line (NTE-LIN); T-Wash (NTE-89033, NTE-89066)
Troffer/Panel: NPD; NPDBL; NPDBLSW; NPRETCB; NPTCB
Step Light: NSI; NSW
Exit: NE; NEX; NX
LED Drivers: NAPK; NAPKED; NATL; NATL-SWEX; NATLED

Contact Information:
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