60 Month System Warranty
Limited Warranty
Subject to change without notice

LEDVANCE LLC and LEDVANCE Ltd. / Ltée (LEDVANCE) is pleased to provide a limited warranty for the Lamp products listed below that are primarily used in industrial or commercial applications.(For the use in US and Canada).

Combination Lamp and Ballast System Limited Warranty

LEDVANCE warrants SYLVANIA lamps ("Lamp") installed on QUICKTRONIC® ballasts ("Ballast") (the Lamp and Ballast are collectively referred to herein as the "Product") to be free from defects in material and workmanship and to operate from the date of installation (or date of manufacture if installation date is not known or available) for the time periods set forth below and subject to the Terms and Conditions specified herein.

If the Product fails operate during the applicable warranty period due to a defect, LEDVANCE will, at its option, replace or repair the Product.. LEDVANCE reserves the right to utilize new, reconditioned, refurbished, repaired, or remanufactured Product(s) or parts in the warranty repair or replacement process. For purposes of clarity, this Limited Warranty does not include any removal, commissioning, programming, or reinstallation costs or expenses, including without limitation, any labor costs, equipment or other expenses required to remove and/or reinstall original or replacement Product(s) and/or parts. This Limited Warranty extends only to the Product(s) as delivered to, and is for the sole and exclusive benefit of, the original end-user of the Product(s) at the original location. This Warranty may not be transferred or assigned by the original end-user. The repair or replacement of any Product(s) or component part within the Product(s) is the sole and exclusive remedy for failure of the Products to comply with the terms of this Limited Warranty and does not extend the Warranty Period. If product is not available LEDVANCE will grant Purchaser a credit to be used for replacement product on a pro-rated basis according to the following calculation. **No Labor allowanced is included in this limited warranty.**

System[3,4,5]	Lamp	Ballast Warranty Period[6]	Lamp Warranty Period*
QUICKTRONIC	T81 OCTRON® VIVID VALU[E3]	60 mos.	24 mos.
QUICKTRONIC T8[1]	OCTRON Family 700 & 800 Serie[s3]	60 mos.	30 mos.
QUICKTRONIC T8[1]	OCTRON XPS®, XP® & XP/SS, XPPLUS/SS[2,3]	60 mos.	36 mos.
QUICKTRONIC T8[1]	OCTRON XV™ & XV/SS[2,3]	60 mos.	36 mos.
QUICKTRONIC T8[1]	OCTRON XP/XL & XP/XL/SS Family[2,3]	60 mos.	60 mos.
QUICKTRONIC T8 High Ambient[1,9]	OCTRON XP, XP/SS[2,3]	36/60 mos.@<90°/70°C	36 mos.
QUICKTRONIC 59	OCTRON FO96/XP, XP/SS, XV & XV/SS[2,3]	60 mos.	30 mos.
QUICKTRONIC 59	OCTRON FO96[3]	60 mos.	24 mos.
QUICKTRONIC 86/T8HO High Ambient[1]	OCTRON FO96HO[3]	36/60 mos.@<90°/70°C	30 mos.
QUICKTRONIC T5, T5/HO[1]	PENTRON® Family[10]	60 mos.	24 mos.
QUICKTRONIC 54T5/HO[1]	PENTRON FP54/HO, FP54/C/HO, FP54/HO/SS	60 mos.	36 mos.
	PENTRON HO/XL	60 mos.	60 mos.
QUICKTRONIC 54T5HO High Ambient[1]	PENTRON FP54/HO, FP54/ C/HO, FP54/HO/SS	36/60 mos.@<90°/70°C	36 mos.
	PENTRON HO/XL	36/60 mos.@<90°/70°C	60 mos.
QUICKTRONIC ICE[1,5]	ICETRON®	60 mos.	60 mos.
QUICKTRONIC 54PHO & DL40	DULUX® FT55DL, FT40DL & FT40DL/SS Family	60 mos.	24 mos.
QUICKTRONIC CF[1]	DULUX D/E, D/E/SS, T/E, T/E/IN, T/E/IN/SS T/E/C	60 mos.	24 mos.
QUICKTRONIC MH[7]	METALARC® Family[6] (7K-12K hrs. avg. rated life)	36/60 mos.	6 mos.
QUICKTRONIC MH[7]	METALARC® Family[6] (15K-20K hrs. avg. rated life)	36/60 mos.	12 mos.
QUICKTRONIC HPS[7]	LUMALUX® Family[6] (≥30K hrs. avg. rated life)	36/60 mos.	24 mos.
QUICKTRONIC 96IS/96HO & 40T12	N/A	60 mos.	N/A
QUICKTRONIC T8 High Ambient[9,11]	SubstiTUBE® SubstiTUBE® IS/IPS LED T8	60 mos.	60 mos.
QUICKTRONIC 54T5HO High Ambient[11,12]	SubstiTUBE® T5HO	36/60 mos.@90°/70°C	36 mos.
QUICKTRONIC® High Efficiency T8 Instant Start	SubstiTUBE® IS/IPS LED T8	60 mos.	60 mos.

*Note: Fluorescent lamp warranty periods are based on a 3 hour minimum cycle, unless otherwise noted, with a maximum of 4400 hours per year. Other operating cycles may affect warranty period. Lamp warranty can renew when installation is group relamped, contact LEDVANCE for details.
1 Occupancy sensor application, 10 minute/start minimum, allowed with QUICKTRONIC PROStart® and with QUICKTRONIC ICE ballasts.
2 OCTRON SUPERSAVER® bi-pin lamps operate on many of our QUICKTRONIC® T8 electronic ballasts, see specs for details.
3 QUICKTRONIC, Professional Series and High Efficiency Series including all IS, PS & DIM models where applicable.
4 Labor options must be pre-approved by LEDVANCE. Any labor option or cost that is not pre-approved will not be eligible for reimbursement.
5 QUICKTRONIC ballasts and ICETRON lamp warranty period allows up to 8760 hrs per year (continuous operation).
6 Contact LEDVANCE for detailed specifications of METALARC and LUMALUX lamps.
7 QUICKTRONIC MH and HPS ballasts warranty is 36 or 60 months, depending on maximum case temperature. Refer to product specifications for details. Electronic HID system warranty period is based on a minimum cycle of 10hr/start up to a maximum operation of 6,000 hours/year.
8 Maximum Case Temp. <70°C, for normal environmental operating conditions (40°C max. ambient) unless noted. Refer to product specifications for details.
9 QUICKTRONIC T8 High Ambient (HT) Series
10 PENTRON 14, 21, 28 and 35W and PENTRON HO 24, 39 and 80W.
11. No De-lamping allowed
12 High Ambient Temperature shall not exceed 65°C for 5-year warranty period and 75°C for 3-year warranty period

Please call customer service at 1-800-654-0089 or contact your local LEDVANCE representative.
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TERMS AND CONDITIONS

Lamps and Ballasts must be installed together as a system and be installed and operated under suitable environmental conditions and in accordance with the latest National Electrical Code, Underwriters Laboratory Bulletins, and ANSI Specifications. This warranty will not apply in the event of conditions demonstrating abnormal use or stress, such as operating temperatures in excess of maximum rated temperatures, under/over voltage conditions, excessive switching cycles (see above Note #1) or operating hours, dirty or cracked sockets, or improper lamp or ballast installation. Replacement of a Lamps with lamps of other manufacturers will void the Lamp portion of this warranty. Replacement of the Ballast with any other ballast will void the entire warranty.

WARRANTY ACTIVATION / SERVICE CLAIMS

The System Warranty is automatically activated after LEDVANCE receives a completed warranty registration form within 30 days after installation. An acknowledgment will be sent for each registration along with a reference number for future correspondence. Service claims can be made by contacting 1-800-654-0089 or warranty.service@ledvance.com or visit www.ledvanceUS.com/warranty to initiate the process for problem resolution.

RETURN OF DEFECTIVE PRODUCT

After contacting LEDVANCE and receiving a RETURN MATERIAL AUTHORIZATION NUMBER, the Purchaser shall promptly return the defective Product, at the Purchaser's expense, to LEDVANCE after receiving instructions as to if, when and where to ship the defective Product . Failure to follow this procedure shall void the warranty claim.

LEDVANCE reserves the right to (i) examine all Product to determine the cause of failure and patterns of usage and (ii) be the sole judge as to whether a Product is defective and covered under this warranty.

LIMITATION OF LIABILITY

THE FOREGOING SHALL CONSTITUTE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASAER AND THE SOLE AND EXCLUSIVE LIABILITY OF LEDVANCE FOR A DEFECTIVE PRODUCT. NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IMPLIED. IN NO EVENT SHALL LEDVANCE BE LIABLE FOR ANY OTHER COSTS OR DAMAGES, INCLUDING LOST PROFITS OR REVENUES, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES. SOME STATES AND JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR JURISDICTION. IN NO EVENT SHALL LEDVANCE'S TOTAL LIABILITY FOR ANY REASON ARISING HEREUNDER EXCEED THE PURCHASE PRICE PAID BY PURCHASER FOR THE PRODUCT.

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